41342 Morris Road., P.O. Box 310,
Brussels ON N0G 1H0
www.morristurnberry.ca
Phone: 519-887-6137

Accessible Customer Service Feedback Form

Thank you for taking time to provide feedback. We value all of our residents and visitors and strive to meet everyone's needs.

Please note the time and date of the municipal service you are commenting on:

_____

Staff member, department or municipal location you attended:

_____

Did we respond to your customer service needs today? ☐ Yes ☐ No

Was customer service provided to you in an accessible manner?

☐ Yes ☐ Somewhat (please explain below) ☐ No (please explain below)

Please explain what the problem was and how we can do better.

_____

_____

_____

Do you have any problems accessing our goods and services? ☐ Yes ☐ No

Please explain how the accessibility of our goods and services can be improved:

_____

_____

_____

Do you have any other comments to add?

_____

_____

Please provide contact information if you would like staff to contact you regarding this submission:

_____

Please contact the Clerk with any questions about this process at: 519-887-6137 ext. 21. Personal information on this form is collected, used and disclosed in a confidential manner in accordance with the Municipal Freedom of Information and Protection of Privacy Act. The information will be used for the purpose of improving accessible customer service.

Submit